
Ordering and Service Information

How to Order

To order any component in this catalog, call your nearest HP authorized distributor or HP sales office.

A complete listing of HP authorized distributors is located on page 5-3. These distributors can offer off-the-shelf delivery for most HP components.

Service and Support

For technical assistance or the location of your nearest HP sales office, distributor or representative call (US and Canada only): 1-800-235-0312 or 408-654-8675. Elsewhere in the world, call your local HP sales office. Ask for a Components representative.

For Additional Information

For additional technical literature not available in this catalog, try our fax-back service (US and Canada only) at: 1-800-450-9455.

Information regarding Hewlett-Packard Components Group products is available on the World Wide Web via the Components Group home page at: <http://www.hp.com/go/components>

Warranty

a) HP warrants hardware Products against defects in materials and workmanship (in relation to HP's published minimum/maximum specifications or Customer's specifications expressly accepted in writing by HP) for one year from shipment. This warranty extends only to Customer and not to indirect purchasers or users. If HP receives notice of such defects during the warranty period, HP will, at its option, either repair or replace Products which prove to be defective. If HP is unable, within a reasonable time, to repair or replace any Product to a condition as warranted, Customer will be entitled to a refund of the purchase price upon prompt authorized return of the Product to HP.

b) Customer will prepay shipping charges (and will pay all duties and taxes) for Products returned to HP for warranty service. For valid warranty claims, HP will reimburse Customer for prepaid freight charges and return Products to Customer at HP's expense.

c) Unless HP agrees in writing that Customer has configuration control, HP may make process or materials changes affecting the performance or other characteristics of Products. Products supplied after such a change will continue to meet HP's published minimum/maximum specifications, but may not be identical to Products supplied as samples or under prior orders.

d) The foregoing warranty will not apply to defects resulting from: improper or inadequate maintenance; non-HP software or interfacing; unauthorized modification or misuse; or, operation outside HP's published specifications for the Product.

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